



REFUGEPOINT

2022 fourth quarter report

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RefugePoint and partner staff, Canadian government officials, and Canadian employers visited Kakuma Refugee Camp to speak with economic mobility candidates, develop partnerships for scaling economic mobility and to conduct job interviews.

Quarterly Highlight

Q4 started on a high note for RefugePoint's economic mobility program, which hosted a two week convening of partners in October. The program, which is implemented out of RefugePoint's office in Nairobi, and which makes referrals to Canada's Economic Mobility Pathways Project (EMPP), invited economic mobility partners from diverse sectors within the EMPP. These included high-ranking government officials from Canada, local partners from Nova Scotia (such as recruiting agencies, employers, and resettlement organizations), and other operational partners, notably UNHCR.

The convening aimed at increasing partners' familiarity with RefugePoint's economic mobility program, especially its processing model in Nairobi. It also provided the opportunity for international partners to connect with EMPP candidates in Kenya and sought to cultivate partner engagement in developing and strengthening systems in economic mobility to allow for future scaling. Beyond economic

mobility, the partners had an opportunity to interact with RefugePoint's self-reliance program in Nairobi. This experience highlighted the connections between host country and third country solutions, with self-reliance emerging as an essential first step to economic mobility.

The partners met EMPP candidates in Nairobi and conducted visits to Kakuma and Dadaab refugee camps, where they heard first-hand from candidates about their experience with RefugePoint and about their hopes for their future in Canada. The convening also presented a unique opportunity for RefugePoint to further its field building activities by sharing essential learning with partners from UNHCR and NGOs from East Africa who are interested in building economic mobility programs. The convening culminated in 65 candidates from Kenya being offered provisional job offers as Continuing Care Assistants, an unprecedented success in the program to date.

Self-Reliance:

Helping refugees improve their lives

Direct Services

Providing lasting solutions for at-risk refugees remains at the core of our work. RefugePoint focuses on equipping urban refugees in Nairobi to become self-reliant. We achieve this through stabilizing support services to ensure access to food, shelter, medical care, and empowerment through counseling, skill-building, and livelihoods assistance.

In Q4, RefugePoint's Urban Refugee Protection Program (URPP) in Nairobi worked through a challenging environment to provide holistic assistance to individuals and families. The cost of living in Nairobi remained extremely high, due to a persistent drought and increased fuel costs. Refugees continued to arrive, particularly from the Democratic Republic of Congo and Ethiopia. The Ministry of Health reported more cases of cholera in and around Nairobi and an outbreak of antibiotic-resistant pneumonia. Earlier in the year, the ministry remained on high alert following the Ebola outbreak in neighbouring Uganda. Additionally, there were reported spikes of COVID-19 infections, though the severity was low. Against this backdrop, we surpassed most of our annual targets.

During Q4, RefugePoint provided health insurance for 1,423 individuals and supported 4,005 clients with medical services. Additionally, we shared health and other vital information with 8,642 individuals. During a time of increased mental health needs, we provided counseling support to 432 individuals. Clients expressed hope that the new government will lower the cost of living and expedite the implementation of the [Refugee Act 2021](#).

Numerous clients reached a point of self-reliance during Q4. Some took advantage of the unconditional grants they received from [Give Directly](#) to boost their income generation initiatives. Some bought assets like motorbikes and salon machines through which they managed to earn up to KES 50,000 (\$400 USD) in monthly profits. In Q4, we saw more women starting business initiatives; they received 64% of our business grants. RefugePoint's case management services remained critical in working with families towards self-reliance.



RefugePoint's Urban Stabilization Path

COMMUNITY HEALTH OUTREACH

Q4 **1,868**
YTD **8,642**

EMPOWERMENT & STABILIZATION



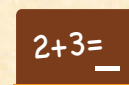
Clients Receiving Medical Assistance

Q4 **499**
YTD **4,005**



Food Assistance

Q4 **494**
YTD **1,382**



Education Support

Q4 **251**
YTD **251**



Counseling

Q4 **112**
YTD **432**



Businesses Launched

Q4 **10**
YTD **126**

GRADUATED CLIENTS TO SELF-RELIANCE

Q4 **124**
YTD **466**

Field Building and Systems Change

In addition to the direct services that we provide to urban refugees in Nairobi to achieve self-reliance, we also work to make large-scale impact through field building and systems change. One way that we aim to achieve that is through the [Refugee Self-Reliance Initiative \(RSRI\)](#), which promotes opportunities for refugees around the world to become self-reliant and achieve a better quality of life. The RSRI, co-founded by RefugePoint and the [Women's Refugee Commission](#), aims to collectively reach five million refugees with self-reliance programming in five years and, in the process, to identify the most effective models and measurements to aid the global expansion of self-reliance opportunities.

In October, the Refugee Self-Reliance Initiative (RSRI) delivered a statement on behalf of the global NGO community at the annual meeting of the Executive Committee of UNHCR's Programme (ExCom). Madiha Ali, a refugee advocate and member of the RSRI's Steering Committee, [delivered the statement](#) and highlighted that refugee self-reliance models should be the norm when planning assistance and response to ongoing crises. The meeting was attended by the UN High Commissioner for Refugees and high-level representatives from over 70 UN member states, international organizations, and NGOs.

In November, RefugePoint and the RSRI co-sponsored the 2nd Africa Refugee-led Network Summit held in Pretoria, South Africa. The meeting brought together leaders of refugee-

led organizations (RLOs) from across Africa to network and coordinate on shared priorities, opportunities, and challenges. Mary Wangui, RefugePoint's Training Manager, participated in a panel discussion on the power of partnership and funding opportunities and shared reflections from RefugePoint's work supporting RLOs in Nairobi, Kenya.

The RSRI and the U.S. State Department's Bureau of Population, Refugees and Migration (PRM) co-convened three innovation labs on refugee self-reliance, which led to the publication of a [learning brief](#) highlighting key opportunities to advance self-reliance outcomes for refugees. The outcomes from the innovation labs were presented in a [joint statement](#) at UNHCR's Dialogue on Protection Challenges held in Geneva, Switzerland in December.

Resettlement & Other Pathways:

Helping refugees relocate to safety

Direct Services

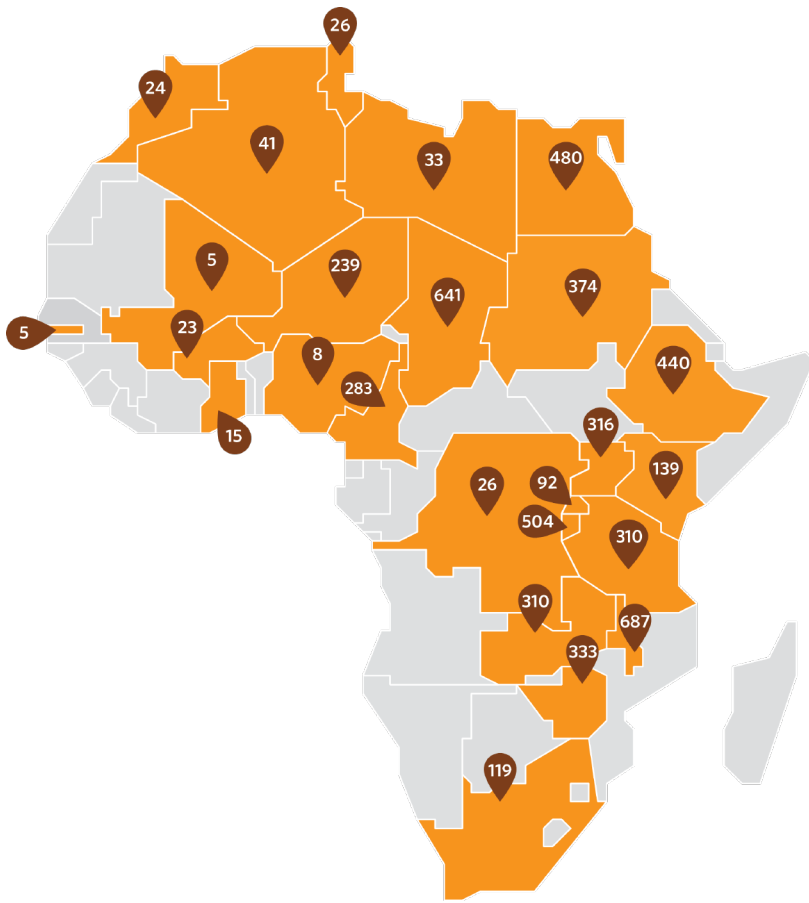
In addition to equipping refugees to become self-reliant, we also work to relocate refugees to safety through resettlement and other legal migration pathways, such as visa programs for family reunification, employment, and education.

This quarter, RefugePoint helped 7,204 refugees access resettlement and other pathways to safety from 135 locations in 37 countries worldwide.

The United States resettlement program continued its historic rebound late last year, leading to additional resettlement opportunities for refugees and the need for additional caseworkers to support this growth. In Q4, RefugePoint Experts helped nearly 6,000 refugees to access resettlement to a safe, new country, a record high for our program.

A number of RefugePoint Experts are helping UNHCR to establish or rebuild resettlement programs around the world. In Pakistan, three Resettlement Experts have worked to restart refugee resettlement after the program shut down six years ago. In Bangladesh, where resettlement was suspended in 2010, Experts are supporting UNHCR to start a new resettlement program for Rohingya refugees. These Experts are helping to build the foundation of these resettlement programs that will lead to thousands of refugees being resettled in the future.

At the same time, our program in Nairobi, Kenya helped 139 clients to access resettlement during the quarter. There too, this number represents significant growth compared to previous quarters and years. *(Continued)*



Refugees Assisted in the 4th Quarter

Countries where RefugePoint assisted refugees to access resettlement and other pathways to safety.

- | | |
|--|-------------------------------|
| 1. ALGERIA - 41 | 20. LIBYA - 33 |
| 2. BANGLADESH* - 185 | 21. MALAWI - 687 |
| 3. BURKINA FASO - 23 | 22. MALI - 5 |
| 4. BURUNDI - 504 | 23. MOROCCO - 24 |
| 5. CAMEROON - 283 | 24. NIGER - 239 |
| 6. CHAD - 641 | 25. NIGERIA - 8 |
| 7. DEMOCRATIC REPUBLIC OF THE CONGO - 26 | 26. PAKISTAN* - 205 |
| 8. EGYPT - 480 | 27. RWANDA - 92 |
| 9. ETHIOPIA - 440 | 28. SAUDI ARABIA* - 26 |
| 10. GAMBIA - 5 | 29. SOUTH AFRICA - 119 |
| 11. GHANA - 15 | 30. SUDAN - 374 |
| 12. GUATEMALA* - 82 | 31. TANZANIA - 310 |
| 13. INDONESIA* - 33 | 32. TRINIDAD AND TOBAGO* - 34 |
| 14. IRAN* - 68 | 33. TUNISIA - 26 |
| 15. IRAQ* - 43 | 34. TURKEY* - 100 |
| 16. JORDAN* - 840 | 35. UGANDA - 316 |
| 17. KENYA - 139 | 36. ZAMBIA - 310 |
| 18. KUWAIT* - 5 | 37. ZIMBABWE - 33 |
| 19. LEBANON* - 108 | *NOT SHOWN ON MAP |

This is a direct result of RefugePoint’s efforts to increase and strengthen the capacity of the resettlement program in Nairobi to better respond to clients’ needs. Our refugee economic mobility program continued to provide casework-related support to refugees moving along the different processing steps to access Canada’s Economic Mobility Pathways Project (EMPP). In October, the Health Association of Nova Scotia (HANS) conducted interviews in Nairobi, Kakuma, and Dadaab, and made 65 job offers for Continuing Care Assistants, another major success in the program.

Field Building and Systems Change

In addition to helping refugees relocate to safety through direct services, RefugePoint also hosts trainings, develops tools, and makes policy recommendations to improve global systems related to resettlement and other pathways. This quarter, our staff trained 47 individuals from UNHCR and partner organizations on topics ranging from child protection to resettlement and other pathways.

During Q4, one of our Experts in Tanzania trained and mentored staff from other organizations who were on short-term missions to support U.S. resettlement efforts. Another Expert in the Democratic Republic of the Congo hired and trained two new interpreters to provide support for resettlement interviews. Our Europe-based Family Reunification Experts continued to play major roles in both field building and advocacy efforts. One coordinated and facilitated a three-day family reunification workshop, which brought together over forty UN staff involved in family reunification to reflect and plan on future priorities and strategies.

In Q4, RefugePoint began a new program to support and capacitate NGOs to make referrals and direct submissions to the U.S. resettlement program. RefugePoint is part of a consortium of organizations that will identify, map, train, and equip NGOs to set up or strengthen their resettlement referral or submission systems. This project is a great opportunity for RefugePoint to build capacity in the field by sharing years of direct casework experience with partners for them to design strong resettlement programs.

In 2022, RefugePoint engaged in a project with the Avina Foundation and Open Society Foundations to explore the viability of new complementary pathways from the Northern Triangle of Central America. The project involved mapping possible legal pathways to relocate at-risk individuals to the U.S. and Canada, as well as mapping local stakeholders in the region that could potentially engage in implementing pathways in the future. RefugePoint provided information sessions for local stakeholders on various complementary pathways (labor, education, family reunification, sponsorship) and concluded our involvement in the project in Q4 by sharing recommendations with local stakeholders that will determine the appropriate next steps.

Quarterly: Q4

7,204

Refugees assisted in accessing resettlement and other pathways to safety this quarter.

Annually: 2022

16,978

Refugees assisted in accessing resettlement and other pathways to safety this year so far.

Lifetime: Since 2005

119,745

Refugees assisted in accessing resettlement and other pathways to safety since 2005.

Cross-Cutting Protection Priorities

Child Protection

RefugePoint prioritizes refugee children in all of our programs and we collaborate closely with partners to fill critical gaps in refugee child protection. This quarter, our staff conducted and reviewed child protection assessments for 581 refugee children.

RefugePoint had 13 Child Protection Experts working in 10 different countries between October and December. Our Experts in Egypt and Bangladesh worked to build the capacity of partner organizations who provide direct support and protection activities to children and youth. Our Experts reinforce the importance of collaboration and capacity building with governments and NGOs. Additionally, our Child Protection Experts in Chad, Tanzania, Turkey, Malawi, and Sudan all provided training on child protection guidelines and conducting quality assessments. Our Nairobi office observed increased requests for education support from caregivers who would like to enroll their children in school in 2023. In collaboration with UNHCR, HIAS, RefuSHE, and the Kenyan government, we developed and distributed a child protection information booklet for refugees; the booklet is in various refugee languages to provide children with information on available services, and where to report abuse.

Mental Health and Psychosocial Support

Mental Health and Psychosocial Support (MHPSS) includes any support that people receive to protect or promote their mental health and psychosocial wellbeing (physical, economic, social, mental, emotional, cultural, and spiritual determinants of health). It is a key component of wellness for staff and crucial for the self-reliance of clients.

During World Mental Health Month in October, members of the MHPSS team took to social media, engaging in a campaign on refugee mental health, self-care, and racial disparities in mental health. RefugePoint held an All Staff Virtual Wellness Day, in which staff participated in a variety of community building, psychoeducation, self-care, and community care exercises. This has become an annual fixture for the organization, and is indicative of the organization's ongoing commitment to staff mental health and well-being. In November two MHPSS training sessions for staff took place. Ongoing regular professional development also took place with sessions held by Dr. Hector Martinez on music therapy, Adonis Musati on working with Survivors of Violence and Torture, and Dr. Genevive Julien on healing through Tao Calligraphy.



Sciences Po University in Paris, France, where Pabial currently studies political science.

Pabial: I am part of the world

In 2012, Pabial’s education was interrupted when he and his family were forced to flee their home in the Democratic Republic of Congo. He was just 14 years old at the time. When we met Pabial in 2017, he had no hope of completing his secondary education. “It was a big shock in my life,” Pabial recalled. “Coming to a new country, we didn’t know the language or know anyone. I was uncertain about my future.”

After two years of living in Kenya, Pabial’s father enrolled him in a nearby public school to take advantage of the free primary education. In 2015, Pabial sat for his primary school exams and scored extremely well. He was elated. However, his joy was short-lived, as his family lacked the ability to pay for his secondary education. “I felt so bad. Why did I go back to school? I tried my best, but there was no money to attend high school. I had to stay home all of 2016 with no hope of returning to school.”

In 2017, Pabial met RefugePoint through his mother, who encouraged him to inquire about education support. RefugePoint provided

education support that enabled Pabial to complete his studies. “I felt so great! I knew I had to use this opportunity very well,” said Pabial.

After completing his secondary education, Pabial still faced difficulty getting a scholarship for his university studies. He applied to several universities unsuccessfully. In mid-2022, Pabial received an email from Sciences Po University in Paris, France inviting him to an interview. He passed the interview and was offered a full scholarship for undergraduate studies in Political Science.

“Sciences Po is so international with people from different countries,” Pabial recently shared with us. “I’m Congolese, but I feel I am part of the world. I’m becoming more international.”

Pabial hopes to work with a multilateral organization like the UN or African Union when he completes his studies. He believes youth will play a key role in bringing much-needed change in the Democratic Republic of Congo.

Staffing & Finances

Development Update

In Q4, RefugePoint received a historic \$6M unrestricted gift from philanthropist MacKenzie Scott, which we will be using over the next five years (2023-2027). Her gift speaks to our track record of building creative, impactful programs that help refugees to find lasting solutions.

We also received generous grants from The Conrad N. Hilton Foundation, Upwork Foundation, The Educational Foundation of America, and Marci Gringlas and Joel Greenberg (Seed the Dream Foundation) to support our work globally.

We are immensely grateful for the 400+ donors who supported our work in 2022, and the many who contributed to our Giving Tuesday and Year-End campaign. Thank you!

Financial Update

RefugePoint ended Q4 with \$8,476,824 in revenue against expenses of \$2,862,684. Note, these are draft, unaudited figures.

The fourth quarter is always RefugePoint's strongest quarter due to end-of-year giving. Additionally, revenue in Q4 includes some large, multi-year grants that will be expended over the next few years.

Staffing

In RefugePoint's Boston office, we welcomed Abigail Woodhouse as our RSRI Communications Officer in October.

In our Nairobi office, we welcomed Rene Mutabara as a Community Navigator in December.

Press

[Perspective: In the U.S., I found what the Rwandan genocide stole from me: a home. I hope others are allowed to find it too.](#), by Edith Tye, Deseret

[Your Daily Phil: A \\$6 million MacKenzie Scott gift + An unprecedented Jewish progressive Israel trip.](#) eJewish Philanthropy