

Annual Report 2023

REFUGE
POINT



23 Highlights for 2023

I'm thrilled to share RefugePoint's 2023 Annual Report with you. As of December 2023, RefugePoint has helped over 140,000 refugees reach safety through resettlement and other legal pathways. They've also supported tens of thousands more to reach a point of self-reliance. The way in which RefugePoint builds international coalitions and influences global policy is essential to create desperately needed change in the refugee response system. Yet, there's another dimension of their work that resonates most with me and deeply underpins what they do.

I've spent over two decades guiding international organizations and have recently had the privilege of observing how RefugePoint prioritizes the strategies, voices, and leadership of refugees and individuals with firsthand experience of displacement. Few organizations in the development and humanitarian sector demonstrate this level of commitment. RefugePoint stands out for its proactive integration of Diversity, Equity, and Inclusion (DEI) principles into its operations, fostering an environment that promotes the promise of equal opportunity for all. My personal visits to RefugePoint's operations in Kenya, Canada, and Switzerland have underscored the effectiveness of this approach.

Today, RefugePoint continues to identify and engage leaders who have been forced to flee their homes and know the urgency of this work better than anyone. In so many ways, this is an organization that is near and dear to my heart and I'm thrilled, in my capacity as RefugePoint Board Director, to help more refugees access life-changing solutions.

Nasra Ismail

RefugePoint Board Director

Alight U.S. Enterprise Executive Director (USA)



1

Global Refugee Forum

In 2023, the second-ever Global Refugee Forum (GRF) was held in Geneva, Switzerland. The GRF is the world's largest gathering in support of refugees and the communities that host them. More than 4,000 people, including heads of state, ministers, refugees and more, attended the Forum. RefugePoint played a leadership role at the Forum, where we led and supported pledges on refugee self-reliance, labor mobility, family reunification, and resettlement.

2

Finding Refuge

How does our work impact the lives of refugees? Released in 2023, "Finding Refuge" features the stories of Dieudonne, Alice, Anthony, and Mary. All four were forced to flee their homes due to war, violence, and persecution. Today, they are living safe and stable lives, providing for their families, and contributing to their new communities.



3



Samira and Omer

Samira and Omer, a mother and son, were violently separated while fleeing civil war in Sudan in 2016. Samira was unsure whether Omer had survived. After seven years apart, a RefugePoint Family Reunification Expert worked with Omer in Chad to help him reunite with his mother in Canada in May 2023.

“Tonight is the first night I will sleep peacefully in Canada.”

Samira

4

RefugePoint's Labor Mobility Program

RefugePoint's Labor Mobility Program, which connects refugees with employers in Canada facing labor market shortages, expanded in 2023. In addition to accepting applicants in the healthcare field, the program began welcoming applicants with experience as chefs, cooks, front desk clerks, carpenters, and construction trade laborers. 20 candidates relocated to Canada through this program in 2023.



5

Five-Year Strategy

In our 2023–2027 Case for Support, we shared our five-year strategy and our aspirations to transform refugee response. Central to our strategy is partnering with refugees, so that their voices, wants, and needs guide our strategy.

[Read the case for support](#)

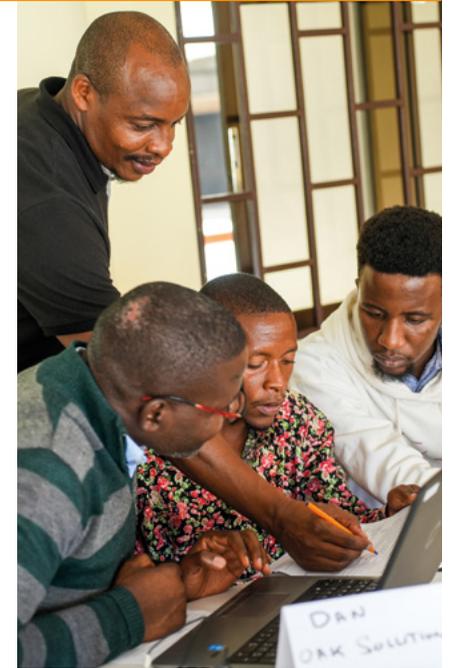


6

Partnering with Refugee-Led Organizations

RefugePoint partners with refugee-led organizations to exchange knowledge, skills, and resources in order to support their work as well as inform our own programs. In 2023, RefugePoint issued grants to three refugee-led organizations to support self-reliance programming and held numerous peer-to-peer learning sessions with 28 local organizations.

Read the RSRI's recent report: [Expanding the Meaningful Engagement of Refugee-Led Organizations in Kenya](#)



7

Family Reunification Initiative Launch

Family unity is a fundamental human right. In 2023, RefugePoint announced the launch of its Family Reunification Initiative, which is leading a global effort to help reunite 1 million separated refugees with their families over the next five years.

1 million

Refugees reunited in the next five years

“In French they say, ‘I am ‘fière’ (proud) of my life now. I’m no longer seeking assistance, I’m confident in my business and now I have my own money... My life has really changed and I’m very grateful to RefugePoint and all the staff who helped me along the way.”

Umutoni, Business owner and RefugePoint client

8

Economic Inclusion and Social Protection

Kari Diener, Executive Director of the Refugee Self-Reliance Initiative, hosted by RefugePoint, announced the largest pledge at the 2023 Global Refugee Forum — The Multistakeholder Pledge on Economic Inclusion and Social Protection. The pledge aims to build enabling environments and program support that allow refugees [to take control of their finances and futures](#). The pledge was signed by 256 partners, including over 83 governments, and has garnered over a billion dollars in funding.

9

Child Protection

A commitment to child protection underpins all that we do at RefugePoint. In 2023, RefugePoint supported 1,929 children with child protection casework.

1,929

Children supported in 2023

10

Resettlement and Other Pathways

RefugePoint has helped 141,997 refugees access resettlement and other pathways to safety since 2005. We supported 23,037 refugees to access these long-term solutions in 2023, more than any previous year.

141,997

Refugees helped to access resettlement and other pathways

11

The Power of Education: Latifa's Story

[Read her story](#)

For refugee children, going to school isn't only about advancing their education, but also serves as an essential protection tool. Learn more about how the educational scholarship that Latifa and her siblings received from RefugePoint changed their lives.

“School and completing my studies mean everything to me.”

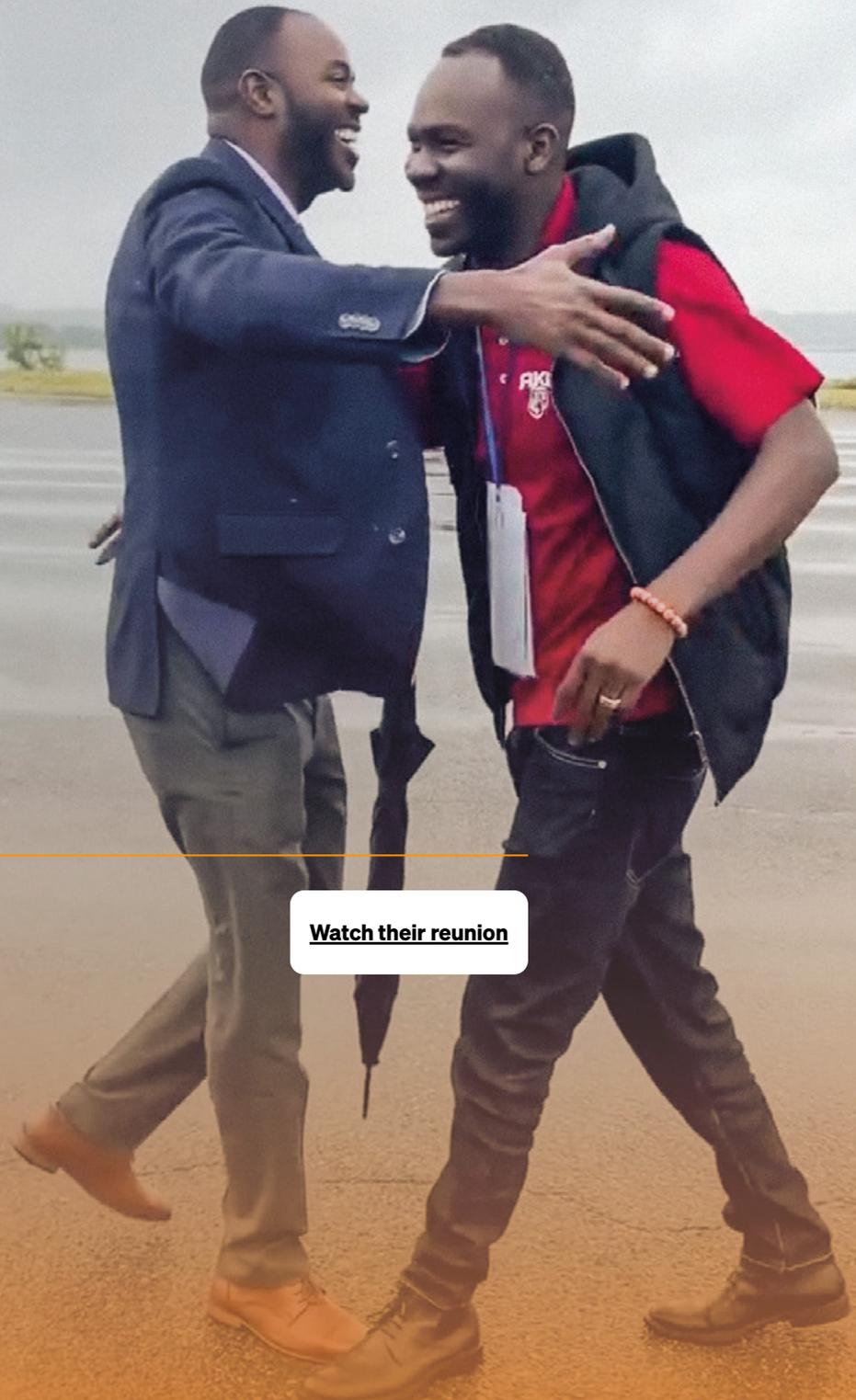
Latifa



Mohy and Khalil's Reunion

Thousands of people were forced to flee Sudan in the 2000s due to the genocide in Darfur. Among those who fled were brothers Mohy and Khalil. In 2009, Mohy was able to resettle to the U.S. with help from RefugePoint. Mohy's brother, Khalil, remained a refugee in Kenya. In 2023, Khalil was finally resettled to the U.S. and reunited with Mohy.

[Watch their reunion](#)



13

189



Number of registered locations where RefugePoint assisted refugees in 2023

14

42



Number of countries where RefugePoint assisted refugees in 2023

15

Refugee Labor Mobility Summit

In March, Bahati Ernestine, RefugePoint's Labor Mobility Consultant, delivered a keynote address at the first-ever Global Refugee Labour Mobility Summit in Amman, Jordan. The summit convened the global community working to expand employment pathways for refugees and others who've been displaced.

“I will become a light to my family, community, and everyone. If I tell you what the Economic Mobility Pathway means, it means life to us.”



Mark, Economic Mobility Pathways Pilot candidate

16

Jackqueline's Story

Jackqueline and her family were forced to flee their home in Burundi after a quarrel over land rights. RefugePoint enrolled Rocher, Jackqueline's son, in a special education school and supported the family with fees and daily transportation. Now, Jackqueline can work to support their family while Rocher is in school.



17

Skoll: Centering Refugee Voices

Over \$30 billion per year is spent on humanitarian aid, yet recipients have virtually no say in its use — a fact that perpetuates inequality. In April 2023, RefugePoint leaders spoke at an eco-system event during the Skoll World Forum about how we can build systems of support that are more equitable and led by people with lived experience.

18

719



Partner staff trained by RefugePoint Experts and URPP staff on international refugee protection, child protection, labor mobility, anti-fraud measures, and more.

19

321



Number of clients who reached self-reliance and graduated from RefugePoint's Urban Refugee Protection Program in Nairobi, Kenya.

20

Annual Tripartite Consultations on Resettlement

At the Annual Tripartite Consultations on Resettlement in Geneva, RefugePoint staff engaged with a multitude of stakeholders, including refugee leaders, to explore how lessons learned in recent crises could help to ensure that more refugees find solutions through resettlement and complementary pathways.



21

Agencies using the Self-Reliance Index

The Self-Reliance Index is a tool developed by the Refugee Self-Reliance Initiative and partners to measure the progress of refugee households toward self-reliance.

64 

As of 2023, 64 agencies have used the Self-Reliance Index in 29 countries around the world.

22

Rebranding

We looked a little different than we did in 2022. In an effort to better reflect RefugePoint's values, we updated our tagline, mission statement, key messages, and logo, through a rebranding process in 2023.



Updated logo

23

Who We Are

RefugePoint envisions an inclusive world where all refugees can safely build stable, connected, and thriving lives. Released in 2023, our "Who We Are" video highlights how we're working to make this envisioned future a reality.

[Play video](#)



Financials

RefugePoint's 2023 audited financials will be available on our website and by request in June, 2024.

Directors

A huge thanks to our U.S., Kenya, and Canada Board of Directors.

Sheikha Ali

Kenya

Prof. James M. Machoki

Kenya

MD

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Founder & CEO

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